



GENEE SOLUTIONS
INDIA PRIVATE LIMITED
An ISO 9001:2008 certified company

Class Comm

Interactive Response System



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User manual

For more Information...
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Installation:

If you received this version of ClassComm 3.0.0 on a CD-ROM, you can install it as follows:

Step 1

- Make sure the receiver is unplugged.
- Insert the CD-ROM into your drive. The auto run capability of Windows will start the ClassComm 3.0.0 setup program. If not double click the 'ClassComm 3.0.0.exe' file from the CD.
- Click on 'Next'.
- Read the license agreement carefully, if you are agree with the license agreement select 'I accept the terms in the license agreement' and click 'Next'.
- Enter the User Name, organization and select the appropriate option. Click 'Next'.
- Default location to install ClassComm 3.0.0 is 'C:\Program Files\ClassComm'. If you want to change the location click on 'Change' button and select the appropriate location. Click 'Next'.

If you want to change any of the installation setting, click 'Back' or click 'Install' to continue with installation.

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Step 2

- Browse the CD and double click the 'install_flash_player_active_x.msi'.
- Click on 'Install'. (fig.1)
- Click 'Finish' to complete the installation of flash player (fig.2)

Important Note:

When you open Class Comm plug in the receiver and the drivers will install automatically, this will enable the handsets to communicate with ClassComm software.

Installing PowerPoint Addin

Step 1

Browse CD for the PowerPoint_AddIn folder.

Step 2

Depending on what version of Microsoft Office you use, double click Office 2003 folder or Office 2007 folder.

Step 3

Double click the set up file E.g. Slide Mapper Addin 2003.exe

Handset Configuration

Power On/Off the handsets:

To switch on the handset, press the "On" key on the handset keypad.

To switch off the handset, Press and Hold the "On" key for few seconds.

After switching on, the handset screen will display its handset id in upperright corner and battery status on lower-right corner.

Charging the Handsets:

Handsets are provided with rechargeable batteries. Batteries can be recharged by plugging in the charger lead to the port at the bottom of the handset. With one charger, Eight handsets can be charged simultaneously. When charging, the battery status indicator will start changing and the handset will go to standby mode and will not be able to communicate with the receiver.

Charging Time:

For normally discharged handsets: 7 hours.

For completely discharged handsets: 10 hours.

Mapping Handset to receiver:

NOTE: On default – handsets in the case are already mapped with the receiver. Handsets transmit signals only to a particular receiver they are mapped to. To map a handset to a particular receiver, bring the handset within 10 inches of receiver. Now, Press and Hold the "?" key for few seconds. The screen of handset will clear and Upload and Download symbols in the upper-middle of screen will start blinking. After that, Id of the receiver will be displayed and channel of the handset is automatically set to that of the receiver.

Changing the Handset Id:

NOTE: On default – handsets in the case are already assigned an Id, which is also printed on the back of the handset

To change the handset Id, use the following steps in sequence:

- 1) Keep the '/' key pressed for a few seconds till a '?' appears on the display screen.
- 2) If the '/' also appears on the display screen, then erase it using the 'del' key.
- 3) Type 1234 on the keypad and press the "▲" key
- 4) 'ID=' will be displayed on the screen.
- 5) Enter the handset id you want to be allocated to the handset in three digit format. For example, to set the handset id to 1, enter 001 on the keypad.

Note: Handset id must be between "000" and "255" excluding "126" and "206". Press the "▲" key again. Handset id will be set to the number entered.

This can be confirmed by checking the number being displayed in the upper-right corner of the handset screen.

Clearing the Screen:

To clear the handset screen, press "?" key.

Troubleshooting

Handset is not displaying anything on the LCD screen

- (i) Make sure that handset is powered on.
- (ii) Make sure that batteries are fully charged – as they may need charging (Optimum charging - 10 hours continuously)
- (iii) If problem persists, reset the handset; use the reset button, located on the back. This will restore the handset to factory settings. Repeat steps (i) and (ii)

ID# on the screen is blinking:

This is an indication in handsets that either handset is not mapped to any receiver or the handset is out of range of the receiver.

- (i) Map the handset to a receiver.
- (ii) Make sure that the handset is in range of the receiver.